



## SPS Holiday Hours 2017

### Customer Service Hours

#### Christmas Holiday

Friday, 12/22 – Normal Business Hours

Monday, 12/25 (*Christmas Day*) – Closed

Tuesday, 12/26 – Normal business hours

#### New Year's

Friday, 12/29 – Normal business hours

Monday, 1/1 (*New Year's Day*) - Closed

Tuesday, 1/2 – Normal business hours

### FedEx Holiday Shipping Schedule

Christmas				
12/19	✔ Open	✔ Open	✔ Open	✔ Open
12/20	✔ Open	✔ Open	✔ Open	✔ Open
12/21	✔ Open	✔ Open	✔ Open	✔ Open
12/22	Modified Service <sup>3</sup>	Modified Service <sup>4</sup>	✔ Open	✔ Open
12/23	Modified Service <sup>2</sup>	✘ Closed	✔ Open	Modified Service <sup>5</sup>
12/24	✘ Closed	✘ Closed	✘ Closed	✘ Closed
12/25	✘ Closed	✘ Closed	✘ Closed	✘ Closed
12/26	✔ Open	✔ Open	✘ Closed	✔ Open

New Year's Eve and New Year's Day 2018				
12/29	Modified Service <sup>3</sup>	✔ Open	✔ Open	✔ Open
12/30	Modified Service <sup>2</sup>	✘ Closed	✔ Open	✘ Closed
12/31	✘ Closed	✘ Closed	✘ Closed	✘ Closed
1/1/18	✘ Closed	✘ Closed	✘ Closed	✘ Closed
1/2/18	✔ Open	✔ Open	✘ Closed	✔ Open

\*Modified Service<sup>1</sup>: Early station, on-call pickups, and drop box closings in some areas

\*Modified Service<sup>2</sup>: Early on-call pickups in some areas

\*Modified Service<sup>3</sup>: FedEx Ground will make pickups and deliveries. For packages picked up on December 22, most of them will transit and be delivered as usual, while some of the packages with a standard transit time of two or more days may experience 1 additional transit day.

\*Modified Service<sup>4</sup>: All FedEx Office locations will close by 6 pm. Please contact your local FedEx Office location

for information.

\*Modified Service<sup>5</sup>: Customs clearance at U.S.-Canada land-border crossings is available 24 hours a day, every day, via FedEx Trade Networks, subject to the availability of U.S. Customs and Border Protection (CBP). Check with your FedEx Trade Networks representative regarding the availability of customs clearance at U.S.-Mexico land-border crossings.

[Review FedEx Holiday Money-Back Guarantee](#)

## UPS Holiday Shipping Schedule

### Christmas

12/18	Normal pickup and delivery service. This is the last day to ship UPS 3 Day Select® service for delivery before Christmas Day (delivery on Friday, Dec. 22).
12/19	Normal pickup and delivery service. UPS 3 Day Select shipments picked up today will be scheduled for delivery on Tuesday, Dec. 26
12/20	Normal pickup and delivery service. This is the last day to ship UPS 2nd Day Air packages for delivery before Christmas Day (delivery on Friday, Dec. 22).
12/21	Normal pickup and delivery in all areas.
12/22	Normal pickup and delivery service. This is the last day to ship UPS Next Day Air packages to be delivered before Christmas Day (delivery on Saturday, Dec. 23). Please note that these packages must be processed and labeled for Saturday Delivery. Saturday Delivery is not available to all ZIP codes.
12/23	Delivery of UPS Worldwide Express, UPS Next Day Air and UPS 2nd Day Air packages processed and labeled for Saturday Delivery. Pickup service available for UPS Air and international Air packages* for regular Saturday pickup customers. UPS On-Call Pickup service is available to all customers for UPS Air and international Air packages. Pickup and delivery of UPS Ground on Saturday** packages will be available in many metro area ZIP codes.
12/24	No UPS pickup or delivery service. UPS Express Critical service available.
12/25	No UPS pickup or delivery service. UPS Express Critical service available.
12/26	Normal pickup and delivery service resumes. UPS 3 Day Select packages picked up today will be delivered on Friday, Dec. 29.

### New Year's

12/27	Normal pickup and delivery service. All UPS 2nd Day Air packages picked up today will be delivered on Friday, Dec. 29.
12/28	Normal pickup and delivery service. All UPS Next Day Air packages picked up today will be delivered on Friday, Dec. 29. UPS 2nd Day Air packages picked up today will be delivered on Tuesday, Jan. 2 (except those processed and labeled for delivery on Saturday, Dec. 30). Saturday Delivery is not available to all ZIP codes.

12/29	Normal pickup and delivery service. UPS Next Day Air packages picked up today will be delivered on Tuesday, Jan. 2 (except those processed and labeled for delivery on Saturday, Dec. 30). Saturday Delivery is not available to all ZIP codes.
12/30	Pickup service available for UPS Air and international Air packages* (excludes UPS Worldwide Express Freight®) for regular Saturday pickup customers. UPS On-Call Pickup service is available to all customers for UPS Air and international Air packages. Pickup and delivery of UPS Ground on Saturday** packages will be available in many metro area ZIP codes.
1/1	No UPS pickup or delivery service. UPS Express Critical service available.
1/2	Normal UPS pickup and delivery service resumes.

[Review UPS Service Guarantee](#)