



**SPS Online Store  
User Guide**

# SPS Online Store Features

EASY ORDERING — MORE REWARDS — FAST DELIVERY — UNBEATABLE SUPPORT



Multiple users  
per account



Filter by product  
category, supplier,  
price, L-Code



Compare products



400,000+ products,  
400+ suppliers



Detailed product  
information, images,  
videos



Control shipping  
methods



Shop on any device



View live product  
availability



View & track orders



Search by keyword, SKU,  
L-Code



Build saved lists of  
frequently ordered  
items



Live chat support



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## Checkout & Order History

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## Support

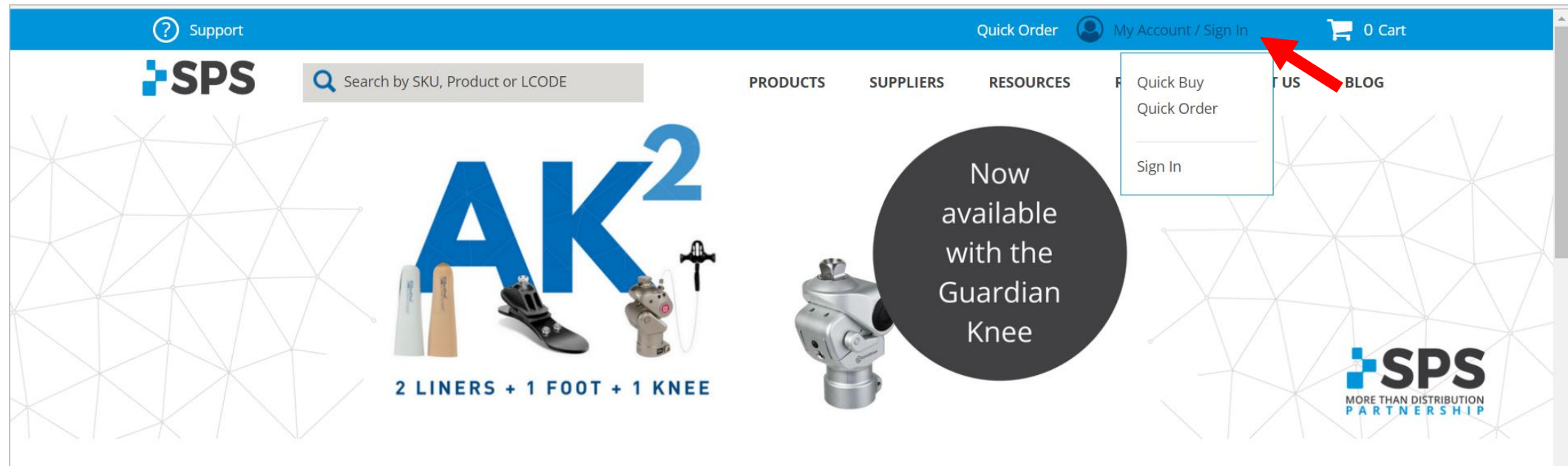
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# Create an account

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1. Click on **My Account/Sign In** located in the blue bar at the top of the SPS Online Store.



# Create an account

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2. Input your information
3. Select **CREATE AN ACCOUNT**
4. You'll receive an email confirmation once your account has been activated.

Support Quick Order My Account / Sign In 0 Cart

**SPS** Search by SKU, Product or LCODE

PRODUCTS SUPPLIERS RESOURCES REWARDS ABOUT US BLOG

## Sign In or Create an Account

If you have an account with us, log in using your email address.

**Email Address \***

joe@joesopclinic.com

**Password \***

● ● ● ● ● ●

[SIGN IN](#) [CREATE AN ACCOUNT](#)

[I forgot my password](#)



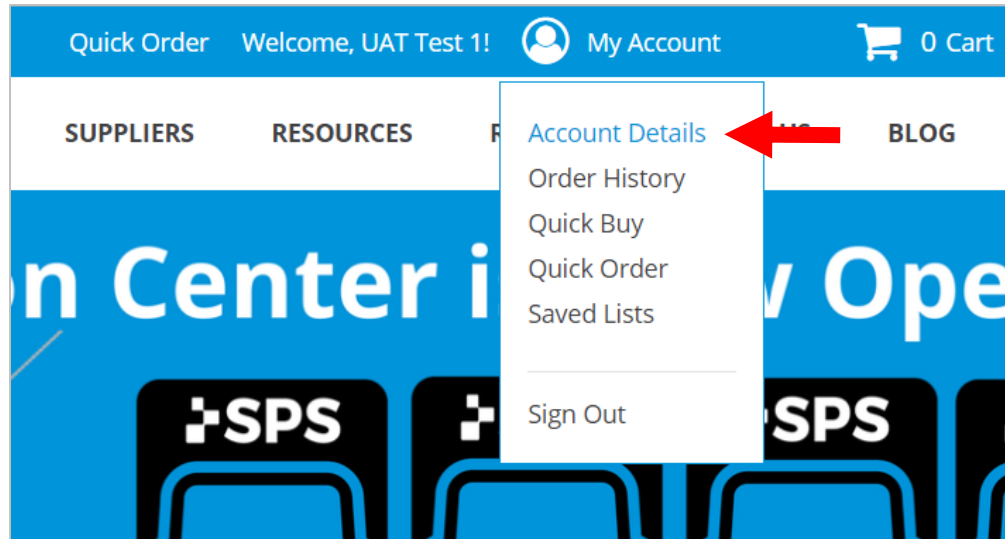
# Address Book

*The address book stores all of your ship-to addresses for online purchases.*

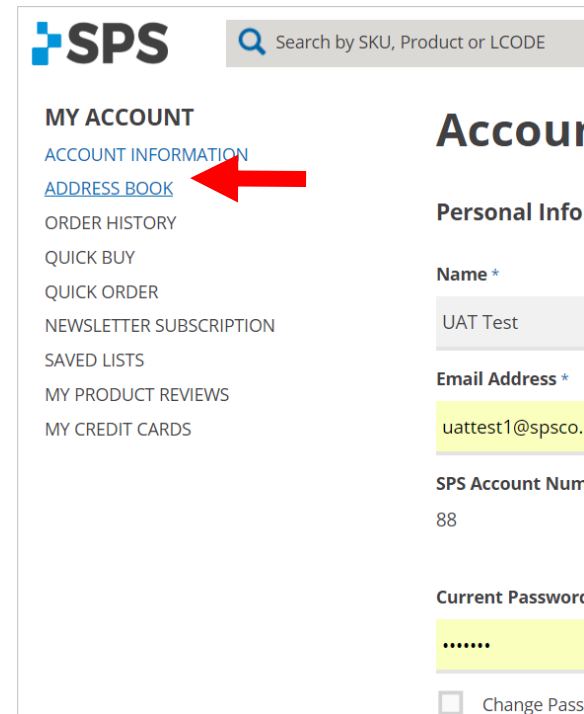
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Add ship-to addresses for future purchases

## 1. Go to **My Account** → **Account Details**



## 2. Select **ADDRESS BOOK**



**Note:** When you save an address, it will store **online only**.

It will not automatically add to your account in the SPS system. If you call in an order, that address may not be available if you haven't previously requested to have it added.

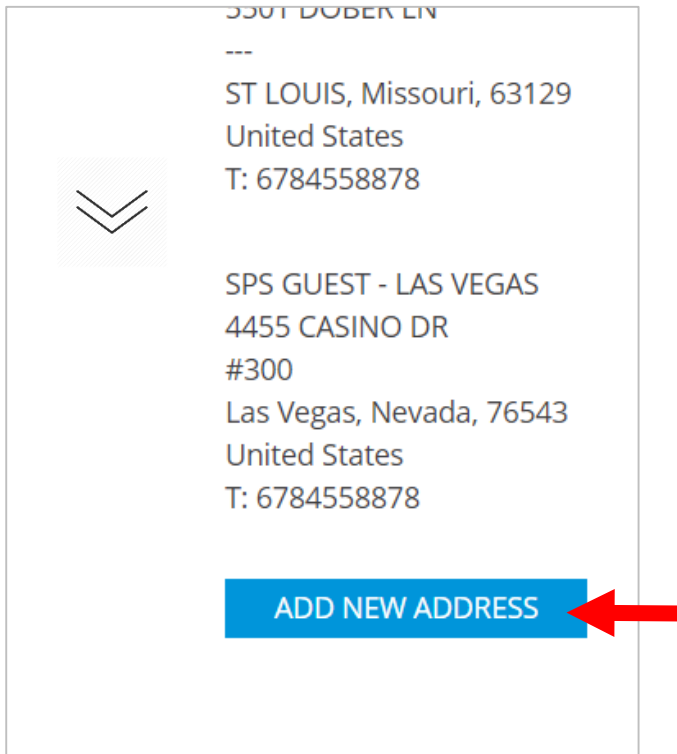
Email customer service to add a ship-to address to your account in the SPS system.  
[customerservice@spsco.com](mailto:customerservice@spsco.com).



# Address Book

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3. Scroll down to **ADD NEW ADDRESS**

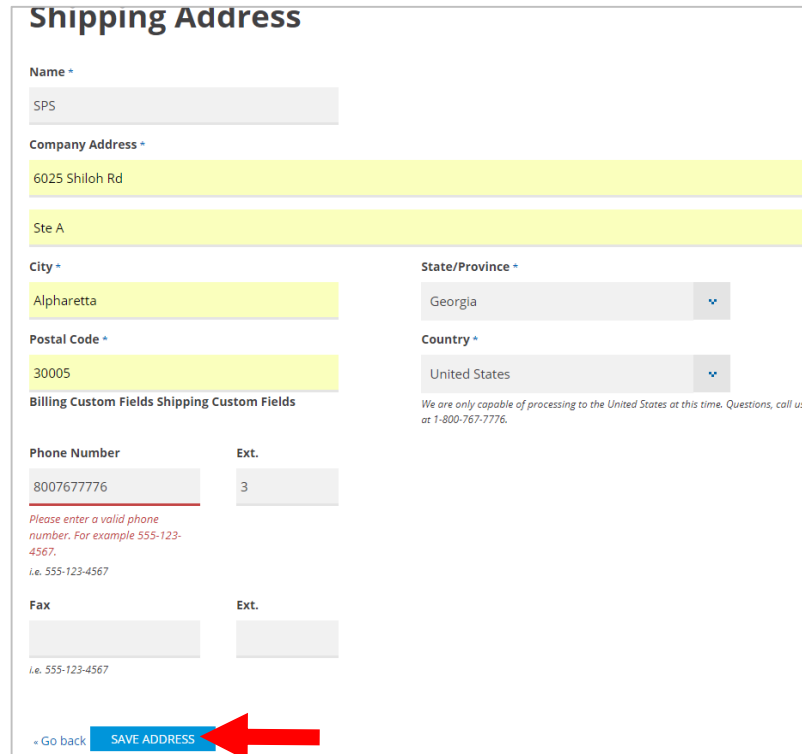


SPS GUEST - LAS VEGAS  
4455 CASINO DR  
#300  
Las Vegas, Nevada, 76543  
United States  
T: 6784558878

**ADD NEW ADDRESS**

4. Fill in address

5. Click **SAVE ADDRESS**



**Shipping Address**

Name \*  
SPS

Company Address \*  
6025 Shiloh Rd  
Ste A

City \*  
Alpharetta

State/Province \*  
Georgia

Postal Code \*  
30005

Country \*  
United States

We are only capable of processing to the United States at this time. Questions, call us at 1-800-767-7776.

Billing Custom Fields Shipping Custom Fields

Phone Number  
8007677776

Ext.  
3

Please enter a valid phone number. For example 555-123-4567.  
i.e. 555-123-4567

Fax

Ext.

i.e. 555-123-4567

[Go back](#) **SAVE ADDRESS**

**Note:** When you add an address online, it is only available online. If you call in an order, that address may not be available if you haven't previously requested to have it added.

Email customer service to add a ship-to address to your account in the SPS system.  
[customerservice@spsco.com](mailto:customerservice@spsco.com).



# Address Book

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Add ship-to addresses for one-time purchase

1. At checkout, under **Shipping**, click the down arrow.

EXPRESS CHECKOUT LANE  
Please enter your details below to complete your purchase

**1 Billing**

Name \*  
SPS VIP GUEST

Address \*  
6025 SHILOH ROAD  
-x---address two-----x

Country \* State/Province \*  
United States Florida

City \* Zip/Postal Code \*  
Key West 30005

Company Telephone

If you need to make a change to your company information, please [contact SPS customer support](#)

**Shipping**

Select a shipping address from your address book or enter a new address.

SPS GUEST - AUSTIN , 10901 DOMAIN DR 2nd FLOOR, AUSTIN, Texas 30005, United States

SPS GUEST - CHICAGO , 9021 LAKE SHORE DR SUITE 205, CHICAGO, Illinois 90125, United States

SPS GUEST - HOUSTON OFFICE , 1234 FOURNACE ST SUITE B, HOUSTON, Texas 70014, United States


SPS GUEST - IOWA , 933 POLK ST STE 100, DES MOINES, Iowa 50111, United States

SPS GUEST - LAS VEGAS , 4455 CASINO DR #300, Las Vegas, Nevada 76543, United States

SPS GUEST - ST LOUIS , 5501 DOBER LN ---, ST LOUIS, Missouri 63129, United States

SPS VIP GUEST , 6025 SHILOH ROAD -x---address two-----x, Key West, Florida 30005, United States

New Address



Vista 637 LSO Universal L0637

2. Click **New Address**

Company Telephone

Use my Saved C

SPS GUEST - AUSTIN , 10901 DOMAIN DR 2nd FLOOR, AUSTIN, Texas 30005, United States

SPS GUEST - CHICAGO , 9021 LAKE SHORE DR SUITE 205, CHICAGO, Illinois 90125, United States

SPS GUEST - HOUSTON OFFICE , 1234 FOURNACE ST SUITE B, HOUSTON, Texas 70014, United States

SPS GUEST - IOWA , 933 POLK ST STE 100, DES MOINES, Iowa 50111, United States

SPS GUEST - LAS VEGAS , 4455 CASINO DR #300, Las Vegas, Nevada 76543, United States

SPS GUEST - ST LOUIS , 5501 DOBER LN ---, ST LOUIS, Missouri 63129, United States

SPS VIP GUEST , 6025 SHILOH ROAD -x---address two-----x, Key West, Florida 30005, United States

New Address


SPS GUEST - AUSTIN , 10901 DOMAIN DR 2nd FLOOR, AUSTIN, Texas 30005, United States

If you need to make a change to your company information, please [contact SPS customer support](#)

**Review**

Product Name

Packing Slip Notes







# Address Book

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Add ship-to addresses for one-time purchase

3. Fill in the ship-to address.

4. To save for future online purchases, click **Save in address book**.

First Name *	Last Name *
Melanie	Perry
Address *	
6025 Shiloh Rd	
Ste A	
Country *	State/Province *
United States ▼	Georgia ▼
City *	Zip/Postal Code *
Alpharetta	30005
Company	Telephone
SPS	7373467547
<input checked="" type="checkbox"/> Save in address book	

**Note:** When you add an address online, it is only available online. If you call in an order, that address may not be available if you haven't previously requested to have it added.

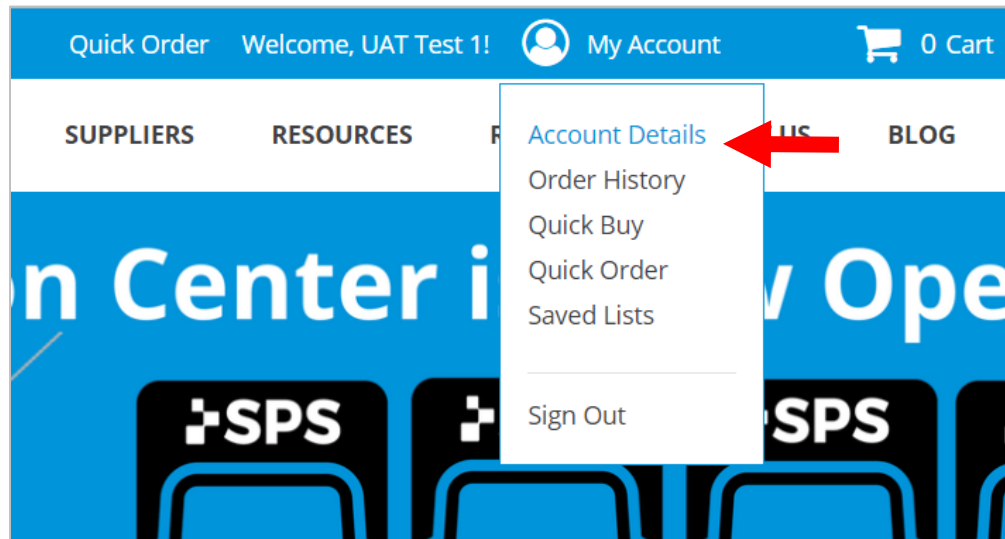
Email customer service to add a ship-to address to your account in the SPS system. [customerservice@spsco.com](mailto:customerservice@spsco.com).



# Change Password

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1. Go to **My Account** → **Account Details**.



2. Under Account Information, scroll to Current Password

3. Click the **Change Password** check box

## Account Information

Personal Information

Name \*

UAT Test

Email Address \*

uattest1@spsco.com

SPS Account Number \*

88

Current Password

.....

☒ Change Password



# Change My Password

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4. Enter in a new password

5. Confirm the password

**Current Password**  

.....

☒ Change Password

**Change Password**  
**New Password**  
  
**Confirm Password**

6. Scroll to the bottom

7. Click **UPDATE ACCOUNT**

Key West	Florida
<b>Postal Code</b>	<b>Country</b>
30005	United States
<b>Phone Number *</b>	<b>Ext.</b>
<i>i.e. 555-123-4567</i>	
<b>Fax</b>	<b>Ext.</b>
<i>i.e. 555-123-4567</i>	
If you need to make a change to your company information, please <a href="#">contact SPS customer support</a>	
<div>UPDATE ACCOUNT</div>	



# Search for Products

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Search using the search box, by product category, or by supplier.

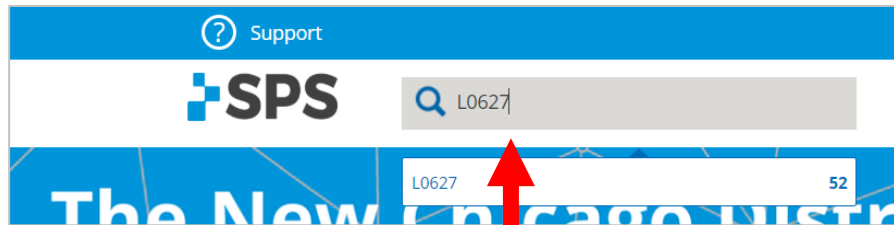


# Search for Products

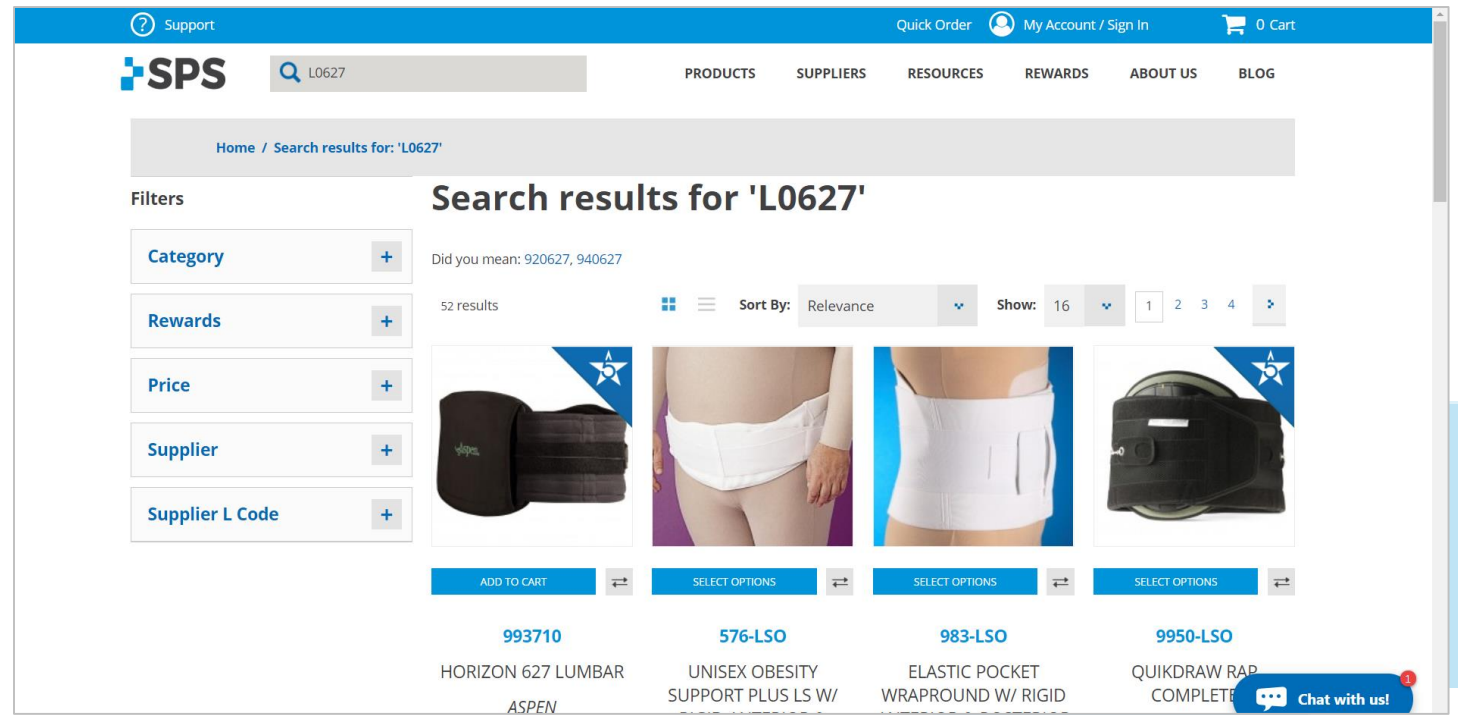
## Search Box

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1. Type in the product name, L-Code, part number, keyword, or supplier name.
2. Hit **enter**.



Search by L-Code



**Pro Tip:** Sort (or filter) your results by Rewards to see all Rewards items that will save you an additional 5% when ordered online!

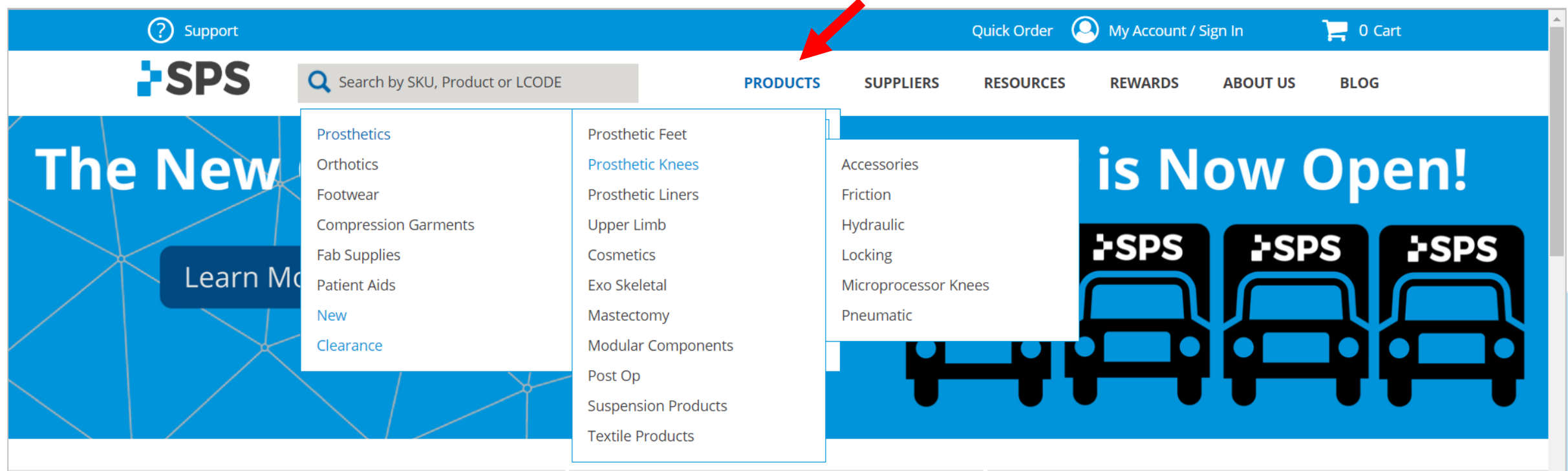


# Search for Products

*By Product Category*

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1. Hover over **Products**
2. Select the product category you're looking for



**Pro Tip:** Once you select the product category you need, use the filters on the left to narrow your search down (e.g., filter by supplier or L-Code)

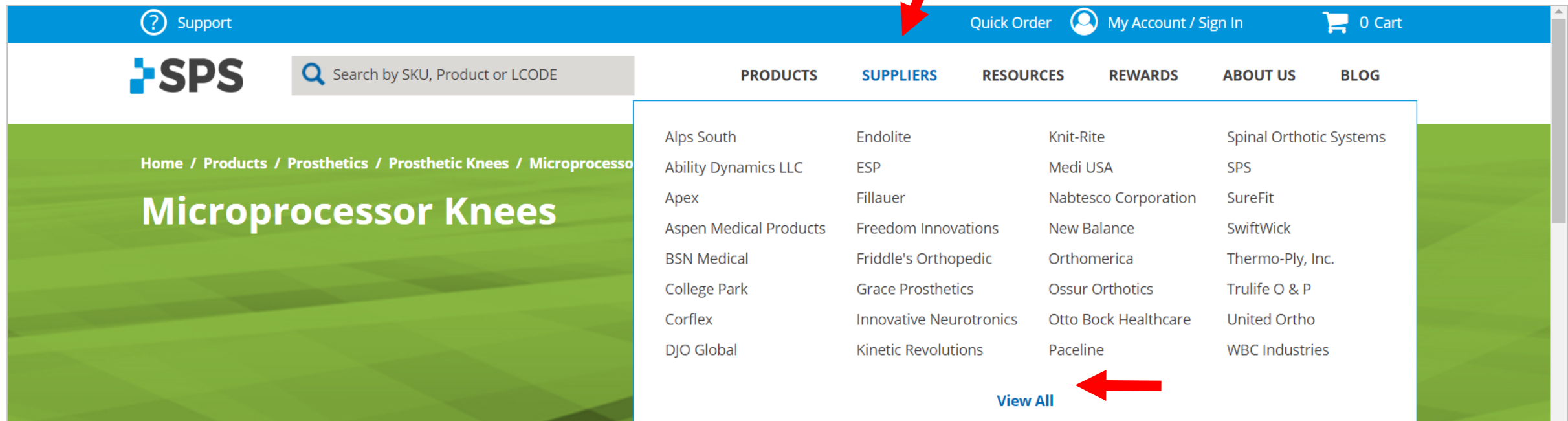


# Search for Products

*By Supplier*

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1. Hover over **Suppliers**
2. Select the supplier or manufacturer you're looking for



The screenshot shows the SPS website interface. The top navigation bar is blue and contains links for Support, Quick Order, My Account / Sign In, and 0 Cart. Below this is a white header with the SPS logo, a search bar, and navigation tabs for PRODUCTS, SUPPLIERS, RESOURCES, REWARDS, ABOUT US, and BLOG. The SUPPLIERS tab is active, and a dropdown menu is displayed showing a list of suppliers. A red arrow points to the SUPPLIERS tab, and another red arrow points to the 'View All' link at the bottom of the dropdown menu.

Home / Products / Prosthetics / Prosthetic Knees / Microprocessor Knees

## Microprocessor Knees

Alps South	Endolite	Knit-Rite	Spinal Orthotic Systems
Ability Dynamics LLC	ESP	Medi USA	SPS
Apex	Fillauer	Nabtesco Corporation	SureFit
Aspen Medical Products	Freedom Innovations	New Balance	SwiftWick
BSN Medical	Friddle's Orthopedic	Orthomerica	Thermo-Ply, Inc.
College Park	Grace Prosthetics	Ossur Orthotics	Trulife O & P
Corflex	Innovative Neurotronics	Otto Bock Healthcare	United Ortho
DJO Global	Kinetic Revolutions	Paceline	WBC Industries

[View All](#)

**Pro Tip:** Once you select the supplier you need, use the filters on the left to narrow your search down (e.g., filter by category or L-Code)



# Filter Search Results

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*Filters help narrow down your search results.*

## Example

1. Search for “liners”.
2. I want to find **Prosthetic Liners**.
3. To narrow down 807 search results, I filter by **product category**.
4. I expand the Category filter by clicking the **+** symbol and find **Prosthetics** → **Prosthetic Liners.\***
5. I could also filter by Rewards, Price, Supplier, or Supplier L-Code.

The screenshot shows the SPS website interface. At the top, there's a navigation bar with 'Support', 'Quick Order', 'My Account / Sign In', and a cart icon showing '0 Cart'. Below this is a search bar containing 'liners'. The main header includes links for 'PRODUCTS', 'SUPPLIERS', 'RESOURCES', 'REWARDS', 'ABOUT US', and 'BLOG'. The search results page is titled 'Search results for 'liners'' and shows '807 results'. On the left, a 'Filters' sidebar is expanded, showing a tree view under 'Category' with 'Prosthetics (633)' selected, and further down, 'Prosthetic Liners (12)'. Below the category filter are sections for 'Rewards', 'Price', 'Supplier', and 'Supplier L Code', each with a '+' button to expand. The main content area displays a grid of product results. The first result is a 'CRANIAL IMPRESSION LINER' by 'KNIT-RITE' with product code '1CL105S8'. The other three results are 'CONTRACTURE BOOT LINER' by 'TRULIFE O&P' with product codes '9153', 'FH30102', and 'FH30104'. Each product card includes an image placeholder that says 'Image Coming Soon' and a 'VIEW DETAILS' button.

\*This tutorial was developed using a test site. Search results are comprehensive on live site.





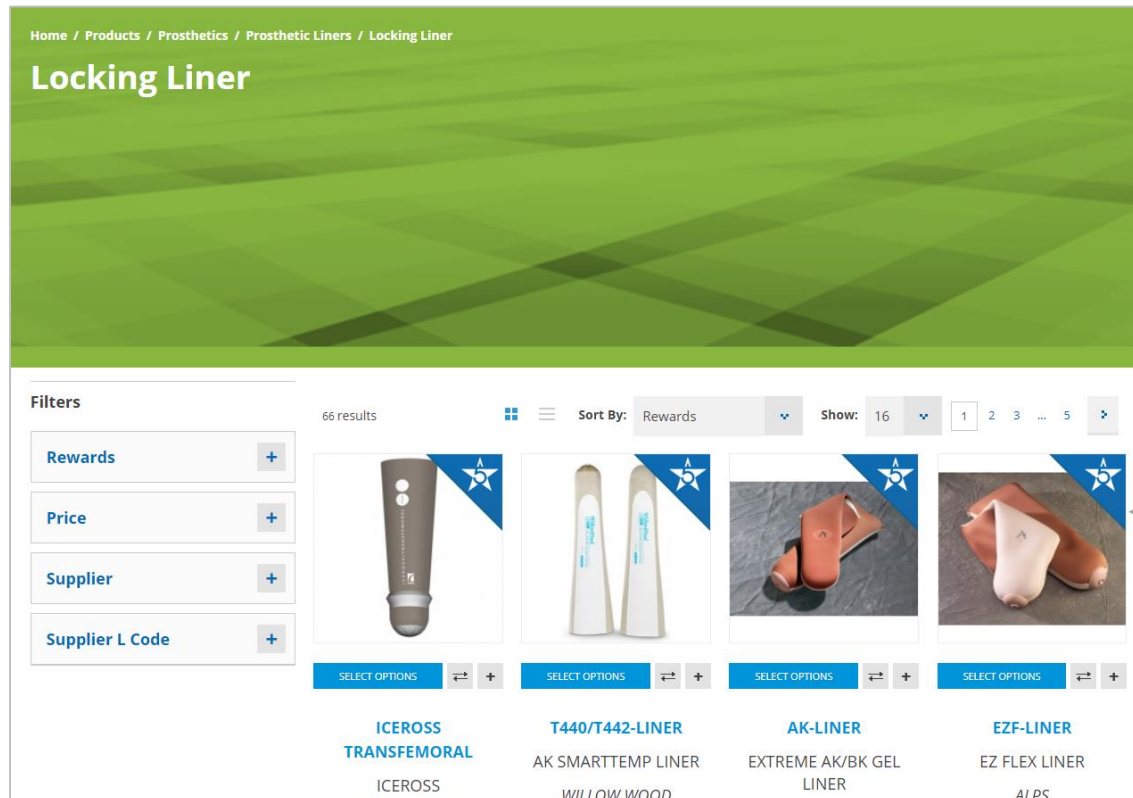


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# Shop Rewards

*By Category*

1. Go to any product category
2. Product categories are **automatically** sorted by Rewards.



## About Rewards:

The Rewards Program saves you an **additional 5%** when you order Rewards products online.

All non-Rewards products will save you an additional 2%.

Rewards products are marked with the blue triangle ribbon (as shown to the left.)





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# Shop Rewards

## Sort by Rewards in Search Results

1. Search for an item using the search box
2. Click the down arrow beside **Sort By** to show Rewards items first

**SPS**  PRODUCTS SUPPLIERS RESOURCES REWARDS ABOUT US BLOG

Home / Search results for: 'alpha liner'

### Search results for 'alpha liner'

Related search terms: Liner sleeve for prosthetic, liners for aspen cto 4, alpha medium plus green and gray, liner for knee brace, alpha liner

53 results

**Sort By:** Relevance ▼

- Relevance
- Name
- Price: Low To High
- Price: High To Low
- Rewards

**Filters:**

- Category +
- Rewards +
- Price +
- Supplier +
- Supplier L Code +

Image	Product Name	Supplier
	OFAB-G990 ALPHA LINER PRE-STRETCH	WILLOW WOOD
	ABCL-LINER ALPHA BASIC CUSHION LINER	WILLOW WOOD
	ABL/ABK-LINER ALPHA BASIC LOCKING LINER	WILLOW WOOD
	AKL-LINER ALPHA CLASSIC AK LOCKING LINER	WILLOW WOOD

### Search results for 'alpha liner'

Related search terms: Liner sleeve for prosthetic, liners for aspen cto 4, alpha medium plus green and gray, liner for knee brace, alpha liner

53 results

**Sort By:** Rewards ▼

**Filters:**

- Category +
- Rewards +
- Price +
- Supplier +
- Supplier L Code +

Image	Product Name	Supplier
	T440/T442-LINER AK SMARTTEMP LINER	WILLOW WOOD
	S35-LINER ALPHA SILICONE LINER	WILLOW WOOD
	EXPRESS LINER EXPRESS LINER	WILLOW WOOD
	T35 SMARTTEMP LINER	WILLOW WOOD



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# Shop Rewards

*Filter by Rewards in Search Results*

1. Search for an item using the search box
2. Under Filters, click the + beside **Rewards**
3. Click **Yes**

Home / Search results for: 'alpha liner'

## Search results for 'alpha liner'

Related search terms: Liner sleeve for prosthetic, liners for aspen cto 4, alpha medium plus green and gray, liner for knee brace, alpha liner

53 results


Sort By: Relevance Show: 16

**Filters**

**Category** +

**Rewards** -





☐ No (37)

☐ Yes (18) 

**Price** +

**Supplier** +

**Supplier L Code** +

			
<b>OFAB-G990</b>	<b>ABCL-LINER</b>	<b>ABL/ABK-LINER</b>	<b>AKL-LINER</b>
ALPHA LINER PRE-STRETCH	ALPHA BASIC CUSHION LINER	ALPHA BASIC LOCKING LINER	ALPHA CLASSIC AK LOCKING LINER
WILLOW WOOD	WILLOW WOOD	WILLOW WOOD	WILLOW WOOD
Price: \$0.00	\$160.00	\$160.00	\$269.50

*View only Rewards items*

Home / Search results for: 'alpha liner'

## Search results for 'alpha liner'

Related search terms: Liner sleeve for prosthetic, liners for aspen cto 4, alpha medium plus green and gray, liner for knee brace, alpha liner

18 results

Sort By: Relevance Show: 16

**Filters**

**Category** +





**Rewards** (Clear All)

☐ No (37)

☒ Yes (18)

**Supplier** +

**Supplier L Code** +

			
<b>AKL-LINER</b>	<b>S35-LINER</b>	<b>H442-LINER</b>	<b>AKC-LINER</b>
ALPHA CLASSIC AK LOCKING LINER	ALPHA SILICONE LINER	ALPHA HYBRID AK LOCKING LINER	ALPHA CLASSIC AK CUSHION LINER
WILLOW WOOD	WILLOW WOOD	WILLOW WOOD	WILLOW WOOD
	\$219.00		



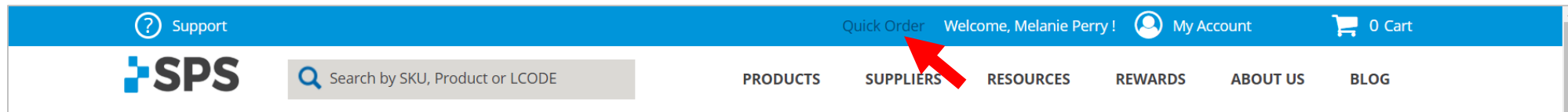
# Quick Order

*Order by SKU*

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Add exact part numbers and quantities to cart without using search.

**How to find it:** Quick Order is located at the top of every page.



# Quick Order

*How it Works*

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1. Enter in an exact part number
2. Enter in the quantity
3. To add more than 5 SKUS, click **ADD ROW**
4. Click **ADD TO CART**

Home / Quick Order

## Quick Order

Enter a SKU	Quantity
ALL-5066-E	2
Enter a SKU	Quantity
GFKA 120	1 <a href="#">x</a>
Enter a SKU	Quantity
	<a href="#">x</a>
Enter a SKU	Quantity
	<a href="#">x</a>
Enter a SKU	Quantity
	<a href="#">x</a>

[ADD ROW](#)

[ADD TO CART](#)

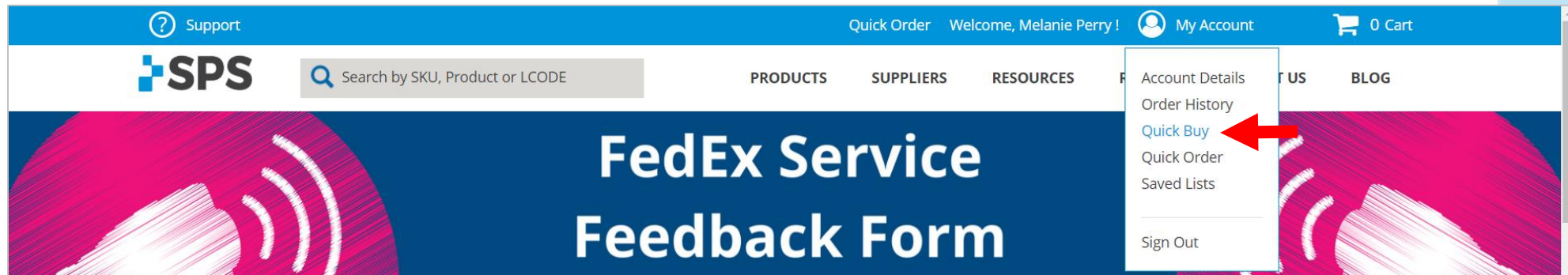
# Quick Buy

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Quick Buy has two parts.

- 1) **File Upload:** Add items to cart via excel spreadsheet (see **file upload** section for more details)
- 2) **Quick Search:** Search all products online and add items to cart without filtering through search results

**How to find it:** Once you're logged in, go to **My Account → Quick Buy**.



# Quick Buy - File Upload

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**Here are some ways clinics use File Upload.**

1. Consolidate orders from multiple clinicians
2. Avoid large search results pages
3. Reorder items using the same file
4. Save excel files for your records.

## Quick buy

Welcome to Quick Buy. This page offers quick easy ways to add products to the cart for customers who already know the SKU(s).

Instead of loading the whole product detail page, the product may be searched for by name or SKU and added directly from this page. As you select the Add button, the shopping list is built and when finished the items may all be added to the Cart.

Another options here is to upload a prepared CSV file with the SKU and qty needed included. To view an example template for the csv file, [download here](#).

## File Upload

File must be in CSV format

File must contain two columns with "sku" and "qty" in the header row

No file chosen



# Quick Buy - File Upload

*How it Works*

[Table of contents](#)

1. Download template, located on the Quick Buy page

## Quick buy

Welcome to Quick Buy. This page offers quick easy ways to add products to the cart for customers who already know the SKU(s).

Instead of loading the whole product detail page, the product may be searched for by name or SKU and added directly from this page. As you select the Add button, the shopping list is built and when finished the items may all be added to the Cart.

Another options here is to upload a prepared CSV file with the SKU and qty needed included. To view an example template for the csv file, [download here](#).



## File Upload

File must be in CSV format

File must contain two columns with "sku" and "qty" in the header row

No file chosen





# Quick Buy - File Upload

*How it Works*

[Table of contents](#)

2. Add exact part numbers and quantities to the Excel template

	A	B	C	D
1	sku	qty		
2	284001012	1		
3	284002012	1		
4	cbfs	6		

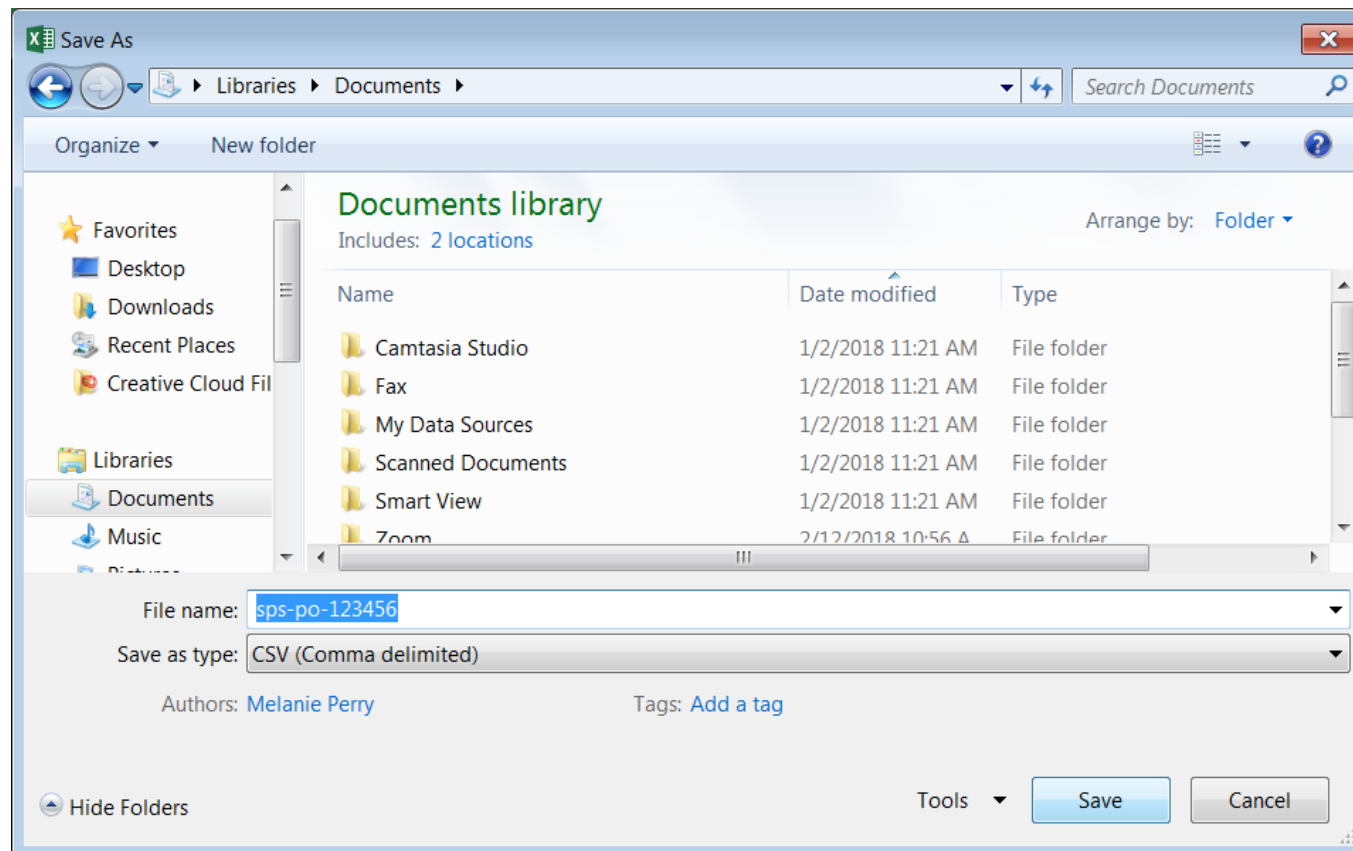
**Pro Tip:** Make sure you don't change the column headers (sku & qty)

# Quick Buy - File Upload

*How it Works*

[Table of contents](#)

3. Name and save file (make sure format is CVS - Comma Delimited)



# Quick Buy - File Upload

*How it Works*

[Table of contents](#)

## 4. Locate and upload file to Quick Buy

### File Upload

File must be in CSV format

File must contain two columns with "sku" and "qty" in the header row

Choose File No file chosen

Reset

ADD TO CART



# Quick Buy - File Upload

*How it Works*

[Table of contents](#)

5. Confirm your file is attached

6. Click **ADD TO CART**

## File Upload

File must be in CSV format

File must contain two columns with "sku" and "qty" in the header row

Choose File | sps-po-123456.csv

Reset


ADD TO CART













# Quick Buy – Quick Search

*How it Works*

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1. Search by part number or product name
2. Click **SEARCH**
3. Click the  button to the left of a product to select it

Search				
Search by SKU or Title				
unloader one large				SEARCH
ADD	PREVIEW	PRODUCT	SUPPLIER	SKU
		FX Patella Stabilizer Medium Unloader One OTS Plus Large Left Medial	OSSUR ORTHOTICS	B-218000003
		FX Patella Stabilizer XL Unloader One OTS Plus Large Left Lateral	OSSUR ORTHOTICS	B-218000005
		FX Patella Stabilizer XS Unloader One OTS Plus Large Right Lateral	OSSUR ORTHOTICS	B-218000001
		GII Paradigm Pre-fabricated Knee Brace Left Medium Unloader One OA Knee Brace Right Medial Gray Large	OSSUR ORTHOTICS	B-210600003
		MD Formfit Ankle Brace (24) 20605CC Unloader One OA Knee Brace Left Lateral Gray Large	OSSUR ORTHOTICS	B-212010003

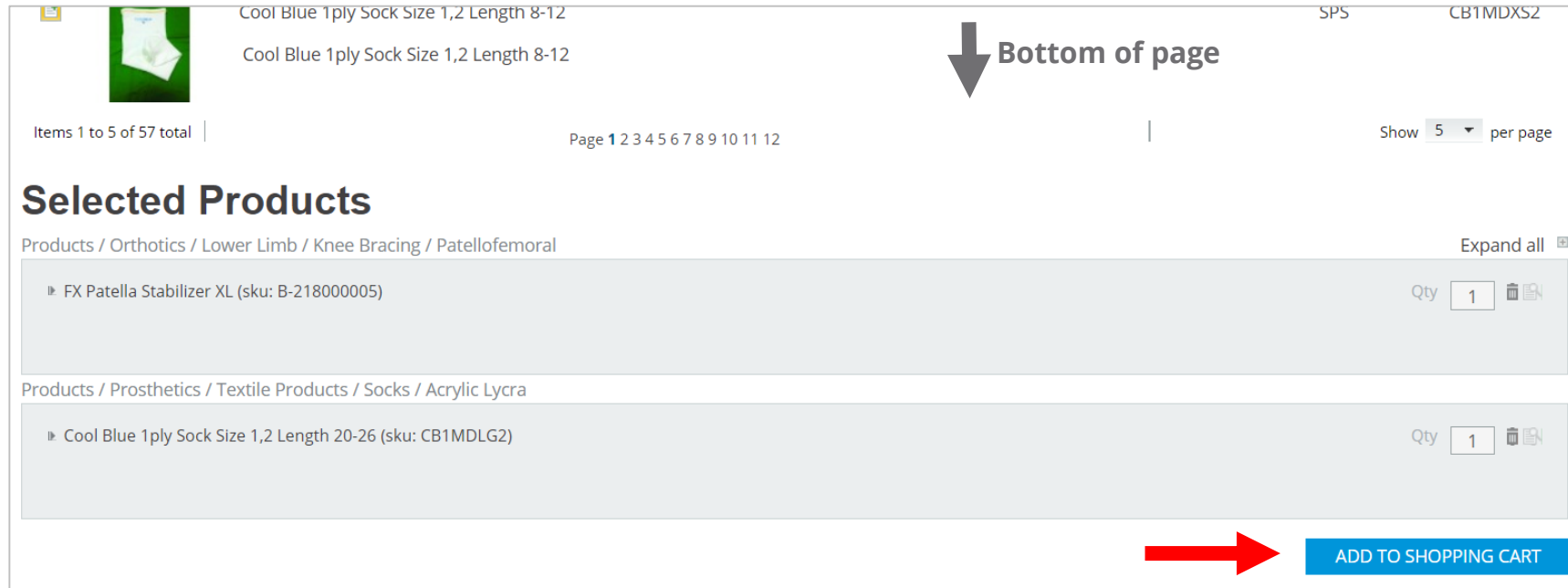
# Quick Buy – Quick Search

*How it Works*

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4. Items are held at the bottom of the screen until you are finished

5. Click **ADD TO SHOPPING CART**



The screenshot displays the SPS Quick Buy interface. At the top, there's a header with 'SPS' and 'CB1MDXS2'. Below this, a product image of a white sock is shown next to the text 'Cool Blue 1ply Sock Size 1,2 Length 8-12'. A large black arrow points down to the text 'Bottom of page'. Below the product image, there's a pagination bar showing 'Items 1 to 5 of 57 total' and 'Page 1 2 3 4 5 6 7 8 9 10 11 12'. To the right of the pagination bar, it says 'Show 5 per page'. Below the pagination bar, the section 'Selected Products' is visible. It contains two product entries: 'FX Patella Stabilizer XL (sku: B-218000005)' and 'Cool Blue 1ply Sock Size 1,2 Length 20-26 (sku: CB1MDLG2)'. Each entry has a 'Qty' field set to '1' and icons for adding to cart and deleting. At the bottom right, a red arrow points to a blue button labeled 'ADD TO SHOPPING CART'.

Cool Blue 1ply Sock Size 1,2 Length 8-12

Cool Blue 1ply Sock Size 1,2 Length 8-12

Items 1 to 5 of 57 total | Page 1 2 3 4 5 6 7 8 9 10 11 12 | Show 5 per page

## Selected Products

Products / Orthotics / Lower Limb / Knee Bracing / Patellofemoral

Expand all

FX Patella Stabilizer XL (sku: B-218000005) Qty 1

Products / Prosthetics / Textile Products / Socks / Acrylic Lycra

Cool Blue 1ply Sock Size 1,2 Length 20-26 (sku: CB1MDLG2) Qty 1

**ADD TO SHOPPING CART**




# View Live Product Inventory

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Product inventory can be found on any product page. This is a real-time inventory feed.

Note: Products must first be configured to see inventory.



[Support](#)[Quick Order](#)[Welcome, Melanie Perry!](#)[My Account](#)[0 Cart](#)



[PRODUCTS](#)[SUPPLIERS](#)[RESOURCES](#)[REWARDS](#)[ABOUT US](#)[BLOG](#)

[Home](#) / [Products](#) / [Fab Supplies](#) / [Material](#) / [Casting Supplies](#) / [Cool Blue Vacuum Hose](#)

## COOL BLUE VACUUM HOSE

[Zoom](#)

**CB12**

Supplier: SPS  
UOM: PKG  
Warehouse Availability:  
**Atlanta 13 • Chicago 14 • Dallas 12 • Pennsylvania 24 • Reno 8**

• If none available in stock, item(s) will Ship from Supplier.  
• Cool Blue Closed Toe Vacuum Hose

[Email](#)

Length \*

12in

\$0.00

1

Add to Cart

+



# Saved Lists

[Table of contents](#)

Create a “wish list” of items you’d like to store/save on the SPS Online Store. You can save up to **15 lists** at the same time.

Here’s how some clinics use Saved Lists:

1. **Reorder:** Frequently ordered items; reorder the complete list or certain items anytime
2. **Share:** Share lists of items with anyone via email; they can add items to cart directly from the email
3. **Approval Chain:** Add products to Saved Lists, email the list for approval, then add all items to cart and check out once approved

**How to find it:** Once you’re logged in, go to **My Account → Saved Lists**






















# Saved Lists

## How it Works

[Table of contents](#)

1. Click the **+** button on the search results page or the product page to add an item to Saved Lists

121 results   Sort By: Rewards  Show: 16  1 2 3 ... 8 

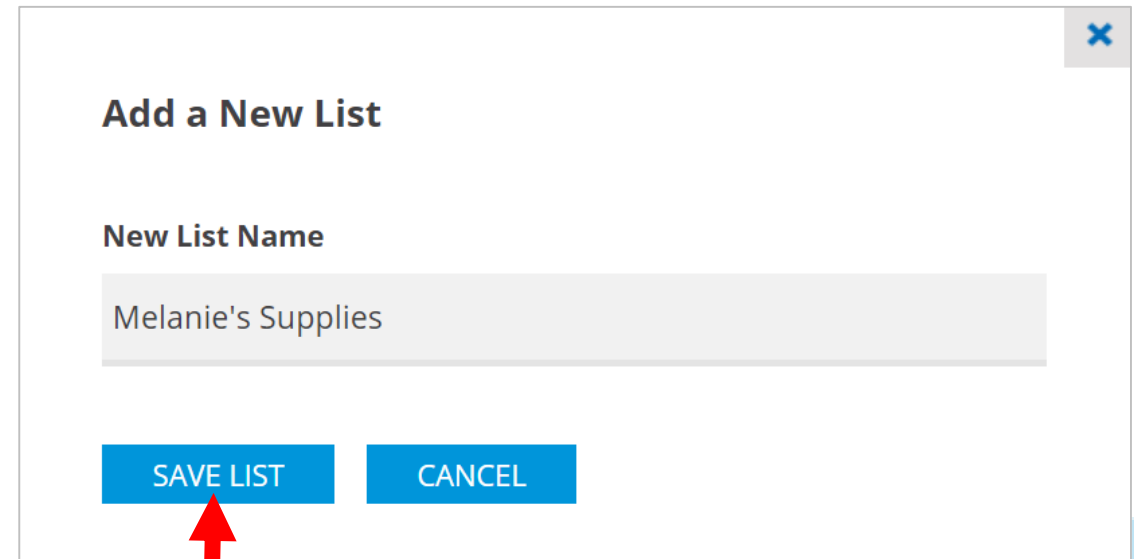
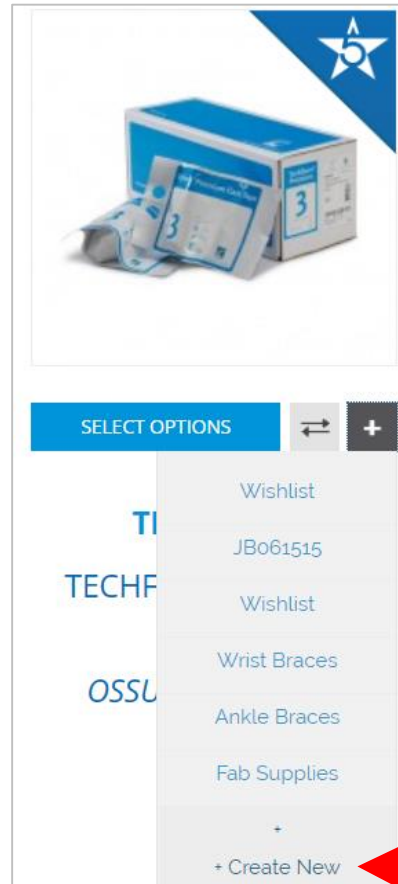
			
<b>SELECT OPTIONS</b>  	<b>SELECT OPTIONS</b>  	<b>ADD TO CART</b>  	<b>ADD TO CART</b>  
<b>CB-HOSE</b> COOL BLUE VACUUM HOSE SPS	<b>TECH-TAPE</b> TECHFORM CASTING TAPE OSSUR ORTHOTICS	<b>2HR300NY</b> VACUUM FORMING TUBING KNIT-RITE	<b>2201ROY</b> 3"X4YD WEBRILL COTN CAST PADDING 2333 OSSUR ORTHOTICS

# Saved Lists

*How it Works*

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2. Click **Create New** to make a new list
3. Name the list
4. Click **SAVE LIST**

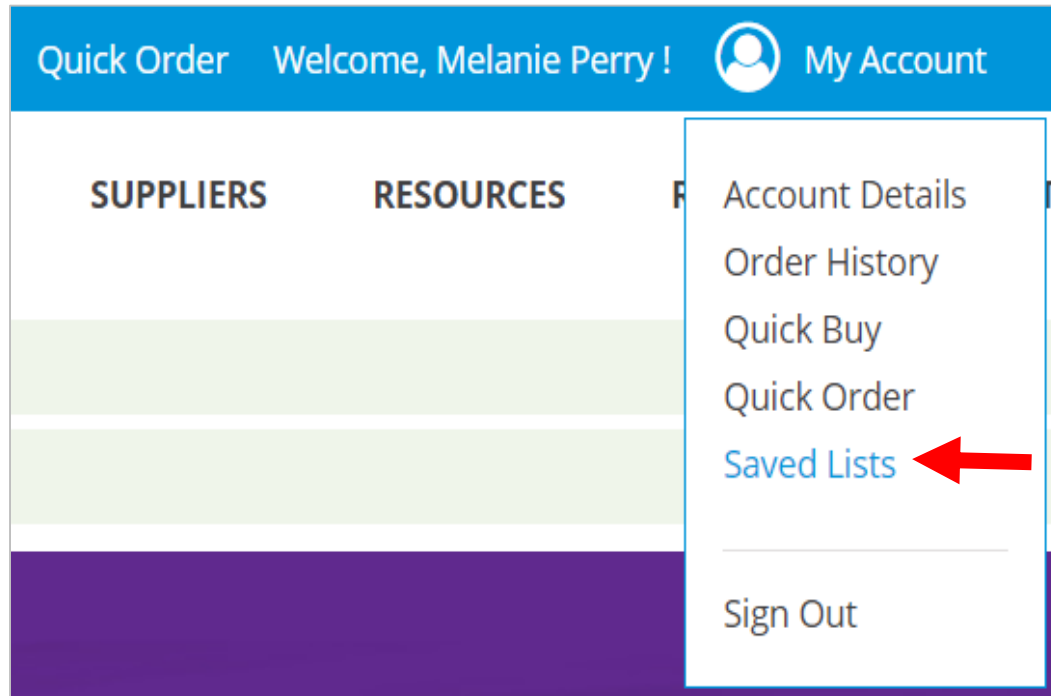
A screenshot of the 'Add a New List' dialog box. It has a title bar with a close button (X). The main content area has the title 'Add a New List' and a section 'New List Name' with a text input field containing 'Melanie's Supplies'. At the bottom, there are two buttons: 'SAVE LIST' and 'CANCEL'. A red arrow points to the 'SAVE LIST' button.

# Saved Lists

*How it Works*

[Table of contents](#)

5. To view/order items in a list, go to **My Account** → **Saved Lists**

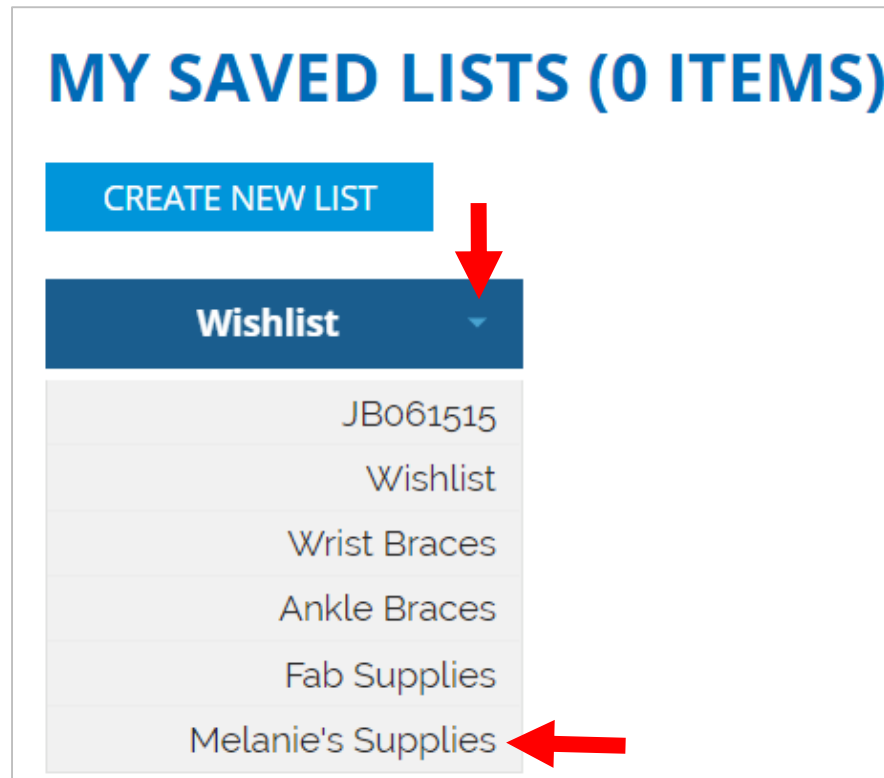


# Saved Lists

*How it Works*

[Table of contents](#)

6. Click the down arrow beside **Wishlist** to find your list



# Saved Lists

## How it Works

[Table of contents](#)

### 7. View, edit, or add your list to cart

**MY SAVED LISTS (1 ITEM)**

**CREATE NEW LIST**

Melanie's Supplies ← Switch to another list

Remove selected items from this list and move to another **Move Selected to**

Copy selected items to another list **Copy Selected to**

Select entire list

Select single item

PRODUCT INFORMATION	PRICE	QTY
 TECHFORM CASTING TAPE Ossur Orthotics Fabrication Supplies Material Casting Supplies SKU: TECH-TAPE UOM: EA Supplier: OSSUR ORTHOTICS		1

**ADD TO CART** → Add single item to cart

**COPY TO:** → Copy item to another list

**MOVE TO:** → Remove item from this list and move to another

**EDIT** → Remove item

→ Edit item options

Please, enter your comments... → Comments transfer over to order comments

**DELETE LIST** → Delete entire list

**SHARE LIST** → Email list

**UPDATE LIST** → Save changes

**ADD ALL TO CART** → Add all items to cart

# Compare Products

[Table of contents](#)

Compare two or more products and their technical specifications.

Attributes you can compare:







- Pricing
- Description
- Patient weight limits
- Supplier
- L-Codes

# Compare Products

*How it Works*

[Table of contents](#)

1. Click the  symbol underneath a product you want to compare

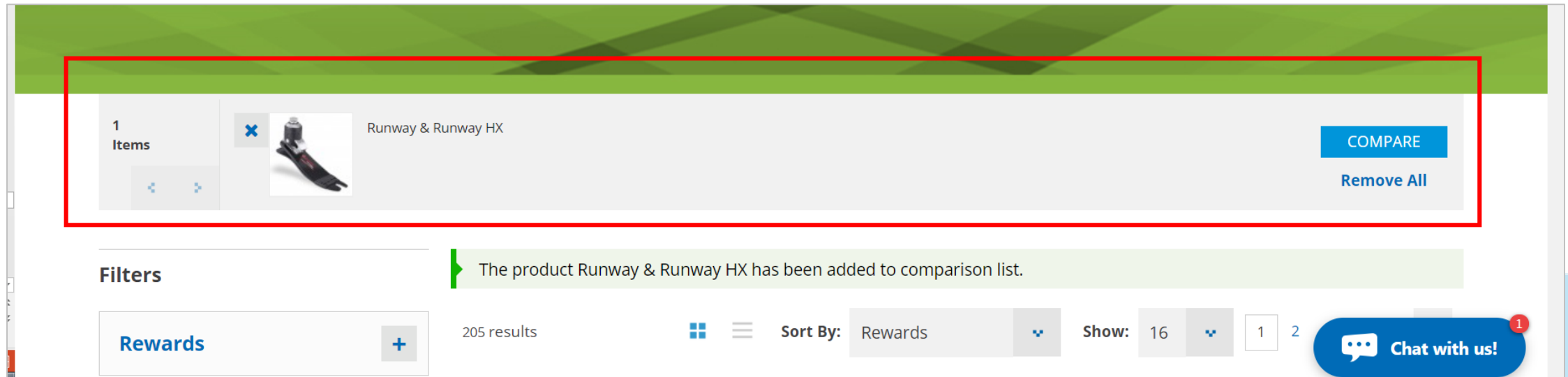
	
<div><div>SELECT OPTIONS</div><div> </div></div>	<div><div>SELECT OPTIONS</div><div> </div></div>
<b>RUN-KIT</b>	<b>ROM-KIT</b>
RUNWAY & RUNWAY HX	KINTERRA FOOT/ANKLE SYSTEM
<i>FREEDOM INNOVATIONS</i>	<i>FREEDOM INNOVATIONS</i>

# Compare Products

*How it Works*

[Table of contents](#)

2. The product will add to queue.
3. Add one or more items to compare by repeating step 1



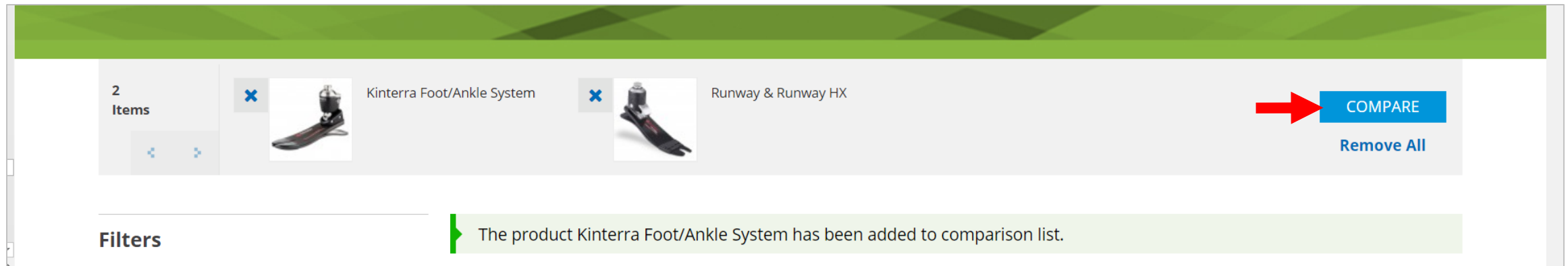


# Compare Products

*How it Works*

[Table of contents](#)

4. Click **COMPARE** once you've added all the products you'd like to compare



**Pro Tip:** Select no more than 4 products for the best view of all specifications.

# Compare Products

How it Works

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Print



## 5. Compare specifications

### Compare Products

**RUN-KIT**  
RUNWAY & RUNWAY HX  
FREEDOM INNOVATIONS

**ROM-KIT**  
KINTERRA FOOT/ANKLE SYSTEM  
FREEDOM INNOVATIONS

PRICE		
DESCRIPTION	<p><b>Heel Height Adjustments- On the Go!</b></p> <p>Amputees greatly value the versatility offered by the Runway adjustable heel height prosthetic foot. Its anatomical gliding ankle maintains appropriate foot alignment to provide knee stability and consistent performance at all heel heights. Users can adjust from a flat heel for sandals or walking barefoot at home, up to a 2 inch heel for dress shoes and even cowboy boots. The Runway is the only heel height adjustable product manufactured using carbon fiber, which stores and returns energy so that users can walk farther, faster, longer. Unlike competitive products, the Runway incorporates carbon fiber layers that are tailored to an individual's body weight and impact level, providing a customized product for superior comfort. Rated to 255lbs., the Runway offers the highest user weight rating in the heel height adjustable product category, making it accessible to more amputees.</p> <p>Originally launched with a push button adjustment mechanism with ten height settings, the new Runway HX allows users to make precise adjustments within the 0-2" range. A port in the posterior (rear) aspect of the foot shell provides access to adjust the ankle by simply turning a 4mm hex key to reach the desired position. In addition to the ability to make easy and precise adjustments, the Runway HX also offers tighter tolerances for improved durability.</p> <p>Both the push button Runway and the Runway HX are available with an optional sandal toe foot shell, which has been redesigned to appear more natural and is capable of pleasing even the most discerning users.</p> <ul style="list-style-type: none"><li>As the only user-adjustable heel height foot designed for active K3 amputees, the device is customized to user weight and activity to provide superior comfort and energy return</li><li>Adjust heel height from 0-2" with option of push button or 4mm hex key adjustable design</li><li>Anatomical "gliding" ankle design maintains appropriate foot alignment, regardless of heel height</li><li>Runway HX offers adjustments at any place within the 0-2" range, compared to 10 preset adjustments with the push button design</li><li>New cosmetically improved sandal toe foot shell for improved user acceptance</li></ul>	<p><b>Promotions</b></p> <p><b>Freedom: FREE Foot Shell Promotion</b></p> <p><b>through December, 2017</b></p> <p>Purchase a Maverick or Kinterra and get a FREE foot shell.</p> <div></div> <p><b>Freedom Innovations: Ideal Combo</b></p> <p><b>Extended through December 31, 2017</b></p> <p>For a limited time only, purchase a Plie 3 and get 50% off the Kinterra foot/ankle system (list price)</p> <p>OR</p>

**Pro Tip:** You can print this page.



# Cart

[Table of contents](#)

## Cart

Need Assistance? Call us at 800.767.7777

Notes that transfer to packing slip

Shop more



Save changes

Clear entire cart

CONTINUE SHOPPING

SAVE / UPDATE CART

CLEAR CART

PRODUCT INFORMATION	PACKING SLIP NOTES	PRICE	QTY	SUBTOTAL	AVAILABILITY	SHIPPING METHOD
<div>Delete item</div> <div></div> <div>ANSWER 2 CASUAL MENS BLK LACE MD 11.5 (INSERT SR-08LL)</div> <div>Supplier: SPS</div> <div>SKU: 555-111.5M</div>	<div>Enter Note 1</div> <div>Enter Note 2</div>		<div>1</div> <div>Edit quantity</div>		<div>Chicago - Qty ...</div> <div>Quantity requested is not available in your regional warehouse.</div> <div>Where item will ship from</div>	<div>Default - Stand...</div> <div>Ship Method</div>
<div>Rewards or non-Rewards identification</div> <div></div> <div>FOR MEN CASUAL SOCKS KHAKI LARGE 20-30 REG CALF</div> <div>Supplier: BSN MEDICAL</div> <div>SKU: 113126</div>	<div>Enter Note 1</div> <div>Enter Note 2</div>		<div>1</div>		<div>Atlanta - Qty 4</div>	<div>Default - Stand...</div>

Rewards5

Rewards5

HAVE A PROMO CODE?

Enter Your Promo Code

APPLY

Subtotal

Rewards5 (approx)

Total Discount

Sales Tax

Grand Total

SAVE / UPDATE CART

PROCEED TO CHECKOUT

Save changes

Begin check out



# Cart







[Table of contents](#)

## Choosing Where Items Will Ship From

If available, items will be automatically set to ship from your home distribution center (DC).

If there is no availability in your home DC, you'll see the **red message** (shown below) stating it's not available to ship from there. Select another DC or ship from supplier.

If there is no in-stock availability for an item, it will automatically ship from the supplier.

PRODUCT INFORMATION	PACKING SLIP NOTES	PRICE	QTY	SUBTOTAL	AVAILABILITY	SHIPPING METHOD
   ANSWER 2 CASUAL MENS BLK LACE MD 11.5 (INSERT SR-08LL) Supplier: SPS SKU: 555-111.5M	<input type="text" value="Enter Note 1"/> <input type="text" value="Enter Note 2"/>	\$56.64	<input type="text" value="1"/>		Chicago - Qty ... <div>Quantity requested is not available in your regional warehouse.</div>	Default - Stand... <div>red message</div>
Rewards5						
   FOR MEN CASUAL SOCKS KHAKI LARGE 20-30 REG CALF Supplier: BSN MEDICAL SKU: 113126	<input type="text" value="Enter Note 1"/> <input type="text" value="Enter Note 2"/>	\$40.34	<input type="text" value="1"/>		Atlanta - Qty 4 Ship from supplier Atlanta - Qty 4	Default - Stand... defaults to home DC
Rewards5						

SPS

# Cart

## Choosing the Ship Method

[Table of contents](#)

Control how your items ship under **Shipping Method**.

Leave this option on **Default – Standard shipping for account** if you'd like to ship with your default account shipping terms.

The screenshot shows the SPS Cart page. At the top, there's a navigation bar with 'Support', 'Quick Order', 'Welcome, Melanie Perry!', 'My Account', and '2 Cart'. Below this is a search bar and a menu with 'PRODUCTS', 'SUPPLIERS', 'RESOURCES', 'REWARDS', 'ABOUT US', and 'BLOG'. The main heading is 'Cart' with a subtext 'Need Assistance? Call us at 800.767.7777'. There are four buttons: 'CONTINUE SHOPPING', 'SAVE / UPDATE CART', 'CLEAR CART', and 'CLEAR CART'. The cart contains two items:

PRODUCT INFORMATION	PACKING SLIP NOTES	PRICE	QTY	SUBTOTAL	AVAILABILITY	SHIPPING METHOD
 ANSWER 2 CASUAL MENS BLK LACE MD 11.5 (INSERT SR-08LL) Supplier: SPS SKU: 555-111.5M	<input type="text" value="Enter Note 1"/> <input type="text" value="Enter Note 2"/>	\$56.64	1	\$56.64	Chicago - Qty ... <small>Quantity requested is not available in your regional warehouse.</small>	Default - Stand... Default - Standard shipping for account FedEx Next Day Early AM - next business day by 930am FedEx Priority Overnight - next business day by 1030am FedEx Standard Overnight - next business day by 3pm FedEx 2Day AM- 2nd business day by 1030am FedEx 2Day - 2nd business day by 430pm FedEx 3Day - 3rd business day by 430pm FedEx Ground - 1-5 business days FedEx Saturday Early AM - early AM *if available FedEx Saturday - *if available FedEx Residential - 2-5 business days (no Mondays) FedEx International Econ - 2-5 business days UPS Next Day Air Early AM - next business day by 8am UPS Next Day Air - next business day by 1030am UPS Next Day Air Saver - next business day by 3pm UPS 2nd Day Air AM - 2nd business day by 1030 or 12 UPS 2nd Day Air - 2nd business day by 430pm UPS 3 Day Select- 3rd business day by 430pm UPS Ground - 1-5 business days UPS Early Saturday - as early as 9am *if available
 FOR MEN CASUAL SOCKS KHAKI LARGE 20-30 REG CALF Supplier: BSN MEDICAL SKU: 113126	<input type="text" value="Enter Note 1"/> <input type="text" value="Enter Note 2"/>	\$40.34	1	\$40.34	Atlanta - Qty 4	

Below each item is a 'Rewards5' bar.

**Note:** Items shipping from supplier are not guaranteed to arrive based on your shipping method selection.

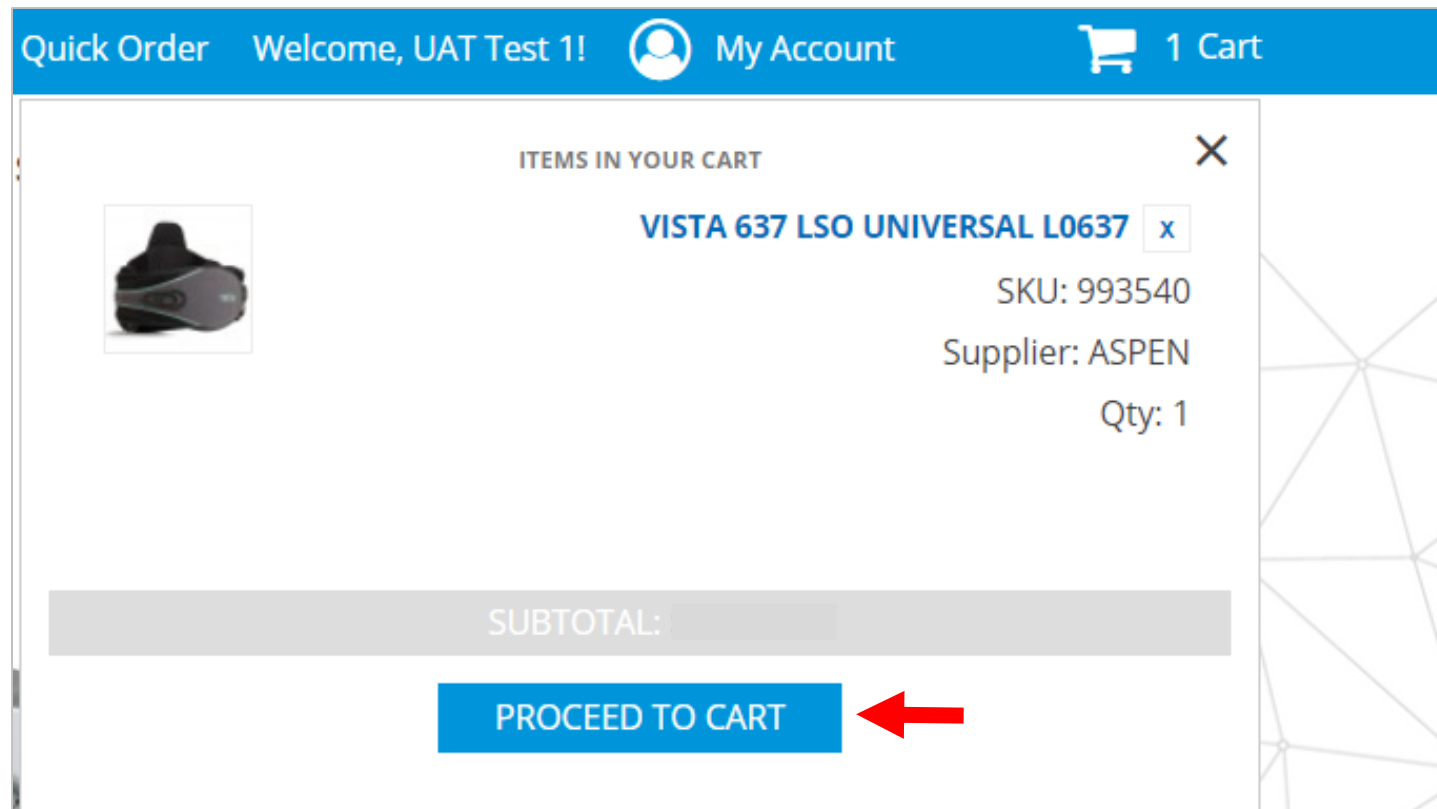
Please confirm by calling SPS Customer Service to check supplier inventory.



# Checkout

[Table of contents](#)

1. Hover over the cart and click **PROCEED TO CART**.



# Checkout


[Table of contents](#)

2. Review the cart and once ready, click **PROCEED TO CHECKOUT**.

## Cart

Need Assistance? Call us at 800.767.7777

[CONTINUE SHOPPING](#)[SAVE / UPDATE CART](#)[CLEAR CART](#)

PRODUCT INFORMATION	PACKING SLIP NOTES	PRICE	QTY	SUBTOTAL	AVAILABILITY	SHIPPING METHOD
<div><p>VISTA 637 LSO UNIVERSAL L0637 Supplier: ASPEN SKU: 993540 <a href="#">Rewards5</a></p></div>	<div>Enter Note 1</div> <div>Enter Note 2</div>		1		Atlanta - Qty 17	Default - Stand...

### HAVE A PROMO CODE?

Enter Your Promo Code

[APPLY](#)

### YOU MAY ALSO LIKE

[SAVE / UPDATE CART](#)

Subtotal	\$265.00
Rewards5 (approx)	-\$26.50
Total Discount	-\$13.25
Sales Tax	\$16.56
Grand Total	\$268.31

[PROCEED TO CHECKOUT](#)

# Checkout

[Table of contents](#)

3. Follow each of the 5 steps on under checkout.

EXPRESS CHECKOUT LANE  
Please enter your details below to complete your purchase.

---

**1 Billing**  
Name \*  
SPS VIP GUEST  
Address \*  
6025 SHILOH ROAD  
x-----address two----->  
Country \*  
United States  
City \*  
Key West  
Company  
State/Province \*  
Florida  
Zip/Postal Code \*  
30005  
Telephone


**2 Shipping Method**  
Default - Standard shipping for account

**3 Payment**  
☐ Credit Card  
☐ Purchase Order  
Your credit card will not be charged until the items are shipped but the authorization is placed immediately.

**Shipping**  
Select a shipping address from your address book or enter a new address.  
SPS GUEST - AUSTIN, 10901 DOMAIN DR 2nd FLOOR, AUSTIN, Texas 3000...  
If you need to make a change to your company information, please contact SPS customer support.

**Discount Codes**  
Enter your coupon code if you have one.

**Review**

Product Name	Packing Slip Notes	Price	Qty	Subtotal	Warehouse
 Vista 637 LSO Universal L0637 Manufacturer: ASPEN SKU: 993540					Atlanta

## DID YOU KNOW?

The improved checkout is now a **one-page express checkout**, making checkout quicker and easier to complete your purchase!





# Checkout

## Billing

[Table of contents](#)

The **billing** address should already be loaded on to the screen. This is generated from your initial account registration.

**1 Billing**

Name \*

SPS VIP GUEST

Address \*

6025 SHILOH ROAD

-x----address two-----x

Country \*

United States

State/Province \*

Florida

City \*

Key West

Zip/Postal Code \*

30005

Company

Telephone

If you need to make a change to your company information, please [contact SPS customer support](#)



# Checkout

## Shipping Method

[Table of contents](#)

Select how you'd like your items to ship. When you continue with **default shipping**, your items will ship with your unique shipping terms that have been set up for your account.

**2 Shipping Method**

Default - Standard shipping for account

Default - Standard shipping for account

FedEx Next Day Early AM - next business day by 930am

FedEx Priority Overnight - next business day by 1030am

FedEx Standard Overnight - next business day by 3pm

FedEx 2Day AM- 2nd business day by 1030am

FedEx 2Day - 2nd business day by 430pm

FedEx 3Day - 3rd business day by 430pm

FedEx Ground - 1-5 business days

FedEx Saturday Early AM - early AM \*if available

FedEx Saturday -\*if available

FedEx Residential - 2-5 business days (no Mondays)

FedEx International Econ - 2-5 business days

UPS Next Day Air Early AM - next business day by 8am

UPS Next Day Air - next business day by 1030am

UPS Next Day Air Saver - next business day by 3pm

UPS 2nd Day Air AM - 2nd business day by 1030 or 12

UPS 2nd Day Air - 2nd business day by 430pm

UPS 3 Day Select- 3rd business day by 430pm

UPS Ground - 1-5 business days

UPS Early Saturday - as early as 9am \*if available

Note: You will almost always select default shipping, unless you need expedited shipping.



# Checkout

*Payment / Purchase Order*

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3. Enter in your PO number, if desired.

**3** **Payment**

☒ **Purchase Order**

P/O Number (if Required)



6212018

# Checkout

## Shipping / Ship-to Addresses

[Table of contents](#)

4. Select the address you'd like to ship to. If you need to add a new address, click **New Address**.

 <b>Shipping</b>	P/O Number (if Re
Select a shipping address from your address book or enter a new address.	6212018
SPS GUEST - AUSTIN , 10901 DOMAIN DR 2nd FLOOR, AUSTIN, Texas 3000... 	<b>% Discount</b>
SPS GUEST - AUSTIN , 10901 DOMAIN DR 2nd FLOOR, AUSTIN, Texas 30005, United States	
SPS GUEST - CHICAGO , 9021 LAKE SHORE DR SUITE 205, CHICAGO, Illinois 90125, United States	
SPS GUEST - HOUSTON OFFICE , 1234 FOURNACE ST SUITE B, HOUSTON, Texas 70014, United States	
SPS GUEST - IOWA , 933 POLK ST STE 100, DES MOINES, Iowa 50111, United States	
SPS GUEST - LAS VEGAS , 4455 CASINO DR #300, Las Vegas, Nevada 76543, United States	
SPS GUEST - ST LOUIS , 5501 DOBER LN ---, ST LOUIS, Missouri 63129, United States	
SPS VIP GUEST , 6025 SHILOH ROAD -x----address two-----x, Key West, Florida 30005, United States	
New Address	
Product Name	Packing Slip No





# Checkout

*Review / Place Order*

[Table of contents](#)

5. Review the order and once ready, click **Place Order**.

 **Review**

Product Name	Packing Slip Notes	Price	Qty	Subtotal	Warehouse
 Vista 637 LSO Universal L0637 Manufacturer: ASPEN SKU: 993540 <a href="#">Rewards5</a>		\$265.00	1	\$265.00	Atlanta
				Subtotal	
				Rewards5 (approx)	
				Total Discount	
				Sales Tax	
				<b>Grand Total</b>	

Forgot an Item? [Edit Your Cart](#)

**Place Order**

**SPS**

# Checkout

## *Order Confirmation*

[Table of contents](#)

You'll know the order has been submitted when you see this screen.

There will be a confirmation number as well as an SPS order number. Either can be used to pull up orders in online order history/tracking.

**Your order has been received.**

**THANK YOU FOR YOUR PURCHASE!**

Your Confirmation Order # is: [110324788](#).

Your SPS Order # is: 42480517-00.

You will receive an order confirmation email with details of your order and a link to track its progress.

Your Purchase Order # is: 6212018.

Click [here to print](#) a copy of your order confirmation.

CONTINUE SHOPPING



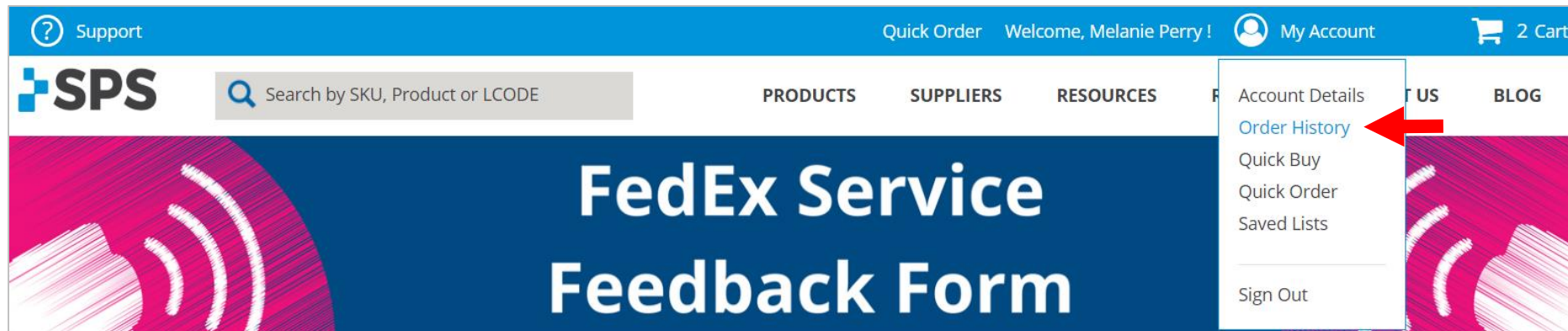
# Order History

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## Why use it?

- View past order details
- Reorder past orders/items
- Track stocked orders
- Check order status

**How to find it:** Once you're logged in, go to **My Account** → **Order History**



# Order History

*Tabs*

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## MY ONLINE ORDERS

- View online orders placed with the login/email address you are currently logged into
- Reorder past orders here

## ALL ORDERS FOR MY CLINIC

- View all orders associated with your account number and placed through any channel (phone, online, fax, email)
- Track orders here

## OPEN INVOICES

- View all open invoices and their due dates

## PAID INVOICES

- View paid invoices

## Order History

MY ONLINE ORDERS

All Orders for my Clinic

OPEN INVOICES

PAID INVOICES

Search Legacy Orders



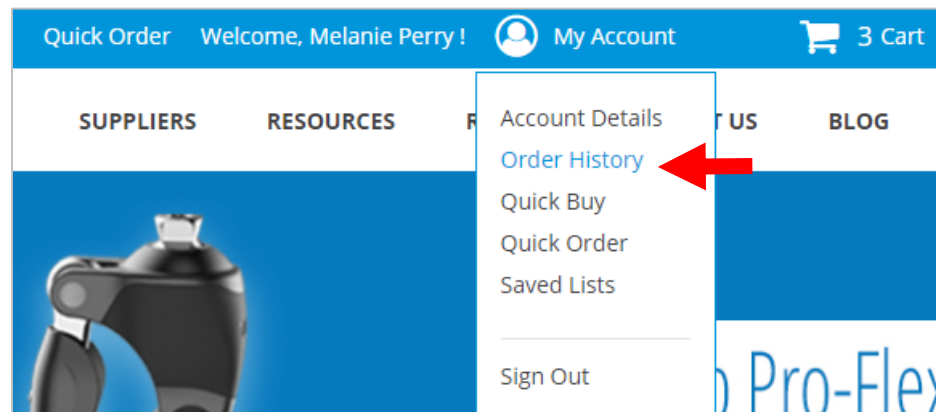


# Order History

## Track Orders

[Table of contents](#)

1. Login and go to **My Account** → **Order History** → **All Orders for My Clinic (tab)**
2. Search for orders by date range, PO #, order number, or by SKU
3. If there is a matching order, it will appear at the bottom of the screen



## Order History

[MY ONLINE ORDERS](#) [All Orders for my Clinic](#) [OPEN INVOICES](#) [PAID INVOICES](#)

### Search Legacy Orders

Search for orders by a date range, customer PO number, or SPS order number. Select the SPS Order # in the results to view the details.

- For the invoice date range a maximum of 30 days may be searched.
- If searching by the invoice number the results will include the entered invoice number and greater.
- When searching by order number, enter the 8 digit number. Exclude the dash and any numbers after.

From:

To:

RESET DATES

Customer PO Number

SPS Order Number

SKU

or  or 42366419 or

SEARCH

SPS ORDER #	PO NUMBER	ORDER TYPE	STATUS	ENTRY DATE	SHIP CONFIRM DATE	INVOICE DATE	INVOICE AMT
42366419-00	test	Order	Order Has Shipped	5/1/2018	5/1/2018	-	14.76

# Order History

## Track Orders

### 4. View order information and tracking number

[Table of contents](#)

## Order #42366419-00

PRINT

BACK

### Order Information

**Date Entered:** 5/1/2018  
**Order Status:** Order Has Shipped  
**Order Type:** Order

### Billing Information

**Invoice Amount:**  
**Invoice Date:** -  
**P.O Number:** test

### Shipping Information

**Est. Ship Date:** 5/1/2018  
**Ship Confirm Date:** 5/1/2018  
**Tracking Number:** 441003701679  
**Carrier Code:** FXGD

### BILLING ADDRESS

SPS VIP GUEST  
6025 SHILOH ROAD  
-x---address two-----x  
Key West, FL, 30005  
us

### SHIPPING ADDRESS

SPS VIP GUEST  
6025 SHILOH ROAD  
-x---address two-----x  
alpharetta, ga, 30005  
us

### SHIPPING OPTIONS

FedEx Ground - 1-5 business days

ITEM NUMBER	ITEM DESCRIPTION	QTY ORDERED	QTY SHIPPED	QTY BACKORDERED	UM	SELL PRICE	EXTENDED
EMAIL=							
1SPSS182	SHORTY SOCK - LTWT HOLE 3-1/8" X 2.5/8" X 3-5/8"	1	1	0	EA		

PRINT

BACK

**Pro Tip:** If the tracking number is a FedEx shipment, you can click on the tracking number and you'll be redirected to the tracking page on FedEx's website



# Order History

## Reorder

[Table of contents](#)

1. Go to the **MY ONLINE ORDERS** tab in Order History
2. Find the order you'd like to reorder

### Order History

View past orders using the links on the Online Orders tab. Options to reorder or print the details is available for each order.

My Online Orders **ALL ORDERS FOR MY CLINIC** OPEN INVOICES PAID INVOICES

#### Search Orders

SKU  or Comments

**SEARCH**

9 Item(s) **Show:** 10

ORDER #	CONFIRMATION #	DATE	ORDER STATUS	ACTION
	110324703	5/22/2018	Submitted	<a href="#">VIEW ORDER</a> <a href="#">REORDER</a>
42365565-00	110324657	4/10/2018	Submitted	<a href="#">VIEW ORDER</a> <a href="#">REORDER</a>
42365564-00	110324656	4/10/2018	Submitted	<a href="#">VIEW ORDER</a> <a href="#">REORDER</a>
42365563-00	110324655	4/10/2018	Submitted	<a href="#">VIEW ORDER</a> <a href="#">REORDER</a>
42365562-00	110324654	4/10/2018	Submitted	<a href="#">VIEW ORDER</a> <a href="#">REORDER</a>
42153619-00	100235721	4/21/2017	Submitted	<a href="#">VIEW ORDER</a>
42124378-00	100221944	3/15/2017	Submitted	<a href="#">VIEW ORDER</a>
80903806-00	100058039	10/8/2015	Submitted	<a href="#">VIEW ORDER</a> <a href="#">REORDER</a>
90501615-00	100009717	1/29/2015	Submitted	<a href="#">VIEW ORDER</a> <a href="#">REORDER</a>

9 Item(s) **Show:** 10

Option A  
3. Click **REORDER**

Option B  
3. Click **VIEW ORDER**  
4. Click **REORDER**

### Confirmation Order #110324654

[Print Order](#)

**ORDER DATE: APRIL 10, 2018**

**ORDER STATUS: SUBMITTED**

**Billing Address**  
SPS VIP GUEST  
6025 SHILOH ROAD  
-x---address two-----x  
Key West, Florida, 30005  
United States  
T: 800-767-7776

**Shipping Address**  
SPS VIP GUEST  
MelsOPoly  
6025 SHILOH ROAD  
-x---address two-----x  
Key West, Florida, 30005  
United States  
T: 800-767-7776 Ext: 1241

**Payment Method**  
Purchase Order  
**PO Number 1245**

**Shipping Options**  
VIA - Default - Standard shipping for account

PRODUCT INFORMATION	PACKING SLIP NOTES	PRICE	QTY	SUBTOTAL	WAREHOUSE
 NEW BALANCE 813, MENS, LACE, WHITE, 7.5 6E (INSERT SR-08GG) SKU: MW813WT07.56E Supplier: NEW BALANCE			Ordered: 1		Ship from supplier

**Rewards5**

Subtotal

Shipping & Handling

Rewards5

Total Discount

**Grand Total**

**REORDER**

# Tips & Tricks

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Enter a SKU

Enter a SKU

Enter a SKU

**Fastest Way to Place an Order**  
Quick Order

**Filters**

**Category**

- ☐ Prosthetic Liners (133)
- ☐ Locking Liner (82)
- ☐ Cushion Liner (87)
- ☐ Suspension Products (837)
- ☐ Post-Op (5)

**Search**

Related search term  
motion, liners for as

1703 results

**Too many search results?**  
Use the category filter!

**File Upload**

File must be in CSV format  
File must contain two columns with "sku" and "qty" in the header row

**Choose File** sps\_po\_06072019.csv

Reset

**ADD TO CART**

**Consolidate multiple orders/day**  
by using File Upload

af socks

**For most accurate search results**  
use 1-2 keywords in search

**Message**

Hi Joe,  
Here is PO 06072019. Can you please approve for checkout?  
Thanks,  
Randy

**BACK** **SHARE LIST**

**Order by approval process?**  
Email a saved list to be approved

**6020-M-07.5**

**Supplier:** DR. COMFORT

**UOM:** PR

**Warehouse Availability:**

**Each time you configure an item**  
the linked part number appears

**Proteor**

**Filters**

(Clear All)

**Category** (Clear)

- ☐ Products (52)
- ☐ Prosthetics (39)
- ☐ Prosthetic Feet (22)
- ☒ K1 & K2 (2)

2 results

**If you need items by a certain supplier,**  
shop by supplier, then filter

# Support

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## Live Chat

Click the chat bubble located at the bottom of the screen to receive assistance from a live SPS representative. Chat is available Monday-Friday, 8:00 a.m.–8:30 p.m., EST.



# Support

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## Customer Service

1. 800-767-7776 x3
2. Use the live chat feature online

Available Monday-Friday, 8:00 a.m.–8:30 p.m., EST.



# Support

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[Contact your Sales Manager](#)

