



# REWARDS

## SPS Rewards Program FAQs

### Q1. What is the Rewards Program?

Rewards is an online-only program, available to all SPS customers—no subscription or formal agreement needed. Rewards products purchased online are an additional 3%, 5%, or 7% off. Discounts will be applied instantly in the shopping cart on [spSCO.com](https://spSCO.com).

### Q2. How does Rewards affect my pre-established discount agreement?

The Rewards program is designed to be a supplemental incentive that is applied to your pre-established discounted price. Please note that discounts are NOT applied to the list price.

Example: An SPS customer has a pre-established discount agreement of 10%. For an item with a list price of \$100, this customer's price on the online store would be \$90. If the product is a Rewards product listed with a 5% discount, the 5% discount is then applied to the \$90, and the final price would be \$85.50.

### Q3. Can I receive the 3%, 5%, and 7% discounts if I place an order over the phone?

The Rewards program is for online purchases only. The discounts will not apply to orders placed over the phone.

### Q4. Can I receive the 3%, 5%, and 7% discounts on the same order?

Yes. Each Rewards product will have their associated discount applied in the cart. Any non-Rewards items added to the cart will not display any additional discount.

### Q5. What if I can't find what I'm looking for in the Rewards catalog?

The Rewards catalog includes a variety of products from key categories. SPS ensures that the products included in the program meet the highest standards including clinical acceptance, availability, and value to the end user.



**Q6. Can I still get the 3%, 5%, and 7% discounts if I order online, through OPIE?**

No. Rewards discounts only apply to products ordered on [spsco.com](https://spsco.com).

**Q7. What types of products are included in the Rewards program?**

SPS' Rewards product portfolio consists of thousands of high-quality products from the brands you know and trust. The Rewards catalog includes products from key categories, and SPS ensures that the products included in the program meet the highest standards including clinical acceptance, availability, and value to the end user.